Hawaiʻi Pacific Health Telehealth Dashboard

Overview

The Hawaiʻi Pacific Health Telehealth dashboard provides different views of telehealth and face-to-face visits in the outpatient clinic setting.

Telehealth visits include the visits below and are identified based on either the visit type or encounter type used to schedule the visits.

Scheduled Telehealth Visits
(only includes completed visits, excludes no shows and cancellaed appointments)
- Telemedicine (i.e. video visits)
- Scheduled Telephone Visits

Unscheduled Telehealth Visits
- E-Visits – only includes those that were not cancelled in error
- E-Referrals – includes past encounters created under the previous E-Consult workflow as well as the current E-Referral ordering process
- MyChart Encounters

Face to Face visits includes completed visits that took place in office. These visits are identified based on the encounter type used to schedule the visits (i.e. office visit).

To request access to the dashboard, please email hphtelehealth@hawaiipacifichealth.org.

Access and Navigation

To access the HPH Telehealth Dashboard:
1. Log into your computer using your HPH login and password
2. Go to the Internet and type the url below:
   a. https://drfqlikview/qlikview/
   b. This will take you to a secure site that allows you to access the dashboard. The site can only be viewed / accessed if you log into the HPH network
3. Click the HPH Telehealth Dashboard icon
4. The dashboard will then open in your Internet browser

Within the dashboard, there are a variety of tabs at the top of the screen. Click each tab to be taken to different levels of information.

Each tab has a variety of filters mainly on the left-hand side of the screen. Please see the next few pages for a quick overview of how to use these filters to find information you're looking for.

Overview of Dashboard Filters

This box displays your current filter selections. This example shows that DEPT_NAME selection is currently ANTICOAG - SCKAN

Click on the eraser icon to remove a filter selection.

CURRENT SELECTIONS
OUTPATIENT_   ANTICOAG - SCKAN
TA.DEPT_NAME

Click on CLEAR SELECTIONS to remove all selections

◄   CLEAR SELECTIONS   ►

Filters section is where you can make filter selections..

FILTERS
Entity	▼ STRAUB CLI...
Dept Splty Group	▼ Other
Dept Name	▼ ANTICOAG -...
Provider Type	▼ Resource
Provider Name	▼ ANTICOAG C...

The green highlighted value represents your selection.

The other values without the green background are values that are pulled in based on your filter selection

How to Make a Filter Selection

1. Click on field name to set filter.

2. A list of values will be presented. Use the scrollbar to scroll up or down the value list. You can also start typing the first few letters of the value if you know it.

FILTERS
Entity	▼	○
Dept Splty Group	▼	○
Dept Name	▼	○
Provider Type	▼	Audiologist
Provider Name	▼	Care Coordinat
		Case Manager
		Clerk
		Clinic
		Critical Care Te
		Dentist
		Dietitian
		Family Nurse F
		Fellow

3a. To select 1 value, simply left click on it.

3b.. To select more than one value that are next to each other, hold down the left mouse button and drag mouse over the values.

3c.. To select more than one value that are NOT next to each other, hold down CTRL key on keyboard while left mouse clicking on the values you wantvalues.