

Dear Colleagues,

You have an important new tool in your toolbox!

Drs. Monica Price and Patty Mayer have generously agreed to help provide support for a new tool being made available to you this week. We are excited to announce the launch of the *Hawai'i Health Partners Primary Care Dashboard*.

The dashboard is intended to provide you with a broad snapshot of your practice with views dedicated to defining and understanding your panel composition, the measured quality performance, and the total cost of caring for your panel. It can be found in Epic under on the Provider Reporting Homepage (see below). It is secure and drills down all the way to individual patient records. The data is updated monthly and comes from multiple different sources\*.

The screenshot shows the Epic Provider Reporting Homepage. The interface includes several widgets: 'Schedule Glance' (no providers available), 'In Basket Glance' (1 Epic Update), 'Favorite Reports' (listing various reports like 'EP Summary - Stage 1 90 Days'), 'My Admitted Patients' (0 patients), 'Links' (a list of resources like 'MyHealthAdvantage Intranet Site'), and 'My Registry Patients' (a list of registries such as 'Asthma', 'Chronic Kidney Disease', etc.). An orange arrow points to the 'Hawaii Health Partners (HHP)' widget, which states: 'The HHP dashboard is currently available for Primary Care Physicians only but will be coming soon to specialists as well. If you have questions, please contact David Chow at 522-3163 or david.chow@hawaiipacifichealth.org. HHP Primary Care Physician Dashboard HHP Internet Site'. Another orange arrow points to the 'Epic Updates' widget.

We believe the dashboard is fairly self-explanatory. Nevertheless, to help you quickly master it, we've created a little quiz to challenge you. Can you answer the following questions about your practice?

1. Physician Summary: What is your severity adjusted panel size?
2. Panel Composition: What is the largest gender/age group in your patient panel?
3. Management & Access: What is your average number of patients seen per day?
4. Patient Experience: What is your % performance for the Physician Communication Quality measure?
5. Medical Cost Trend: What is your Total Cost of Care (pmpm) for your panel?
6. Patient Safety & Quality: Can you create an outreach list of patients needing cervical cancer screening?

We've also attached an [FAQ document](#), which you may find helpful.

We hope you'll find this dashboard a very useful tool—particularly in navigating a changing health care environment—and we encourage you to visit with your clinic leaders about how best to use this new tool.

Mahalo!

Gerard Livaudais, MD

Monica Price, MD

Patty Mayer, MD

*\*data sources:*

- *Epic—panel composition, management & access, and ambulatory quality*
- *Cozeva – ambulatory quality*
- *Press Ganey—patient experience*
- *HMSA claims—medical cost trend/potentially avoidable ED and ambulatory quality*